

## Supply Chain Policy

Aura Retrofit Limited will work closely with its Supply Chain and fully recognises the benefits of working collaboratively for the benefit of all parties. Health and safety management of sub-contractors is important to success of supply chain.

Aura Retrofit Limited will adhere to the Prompt payment Code. In all work but particularly when working with SMEs Aura Retrofit will encourage staged payments and payments on completion.

Aura Retrofit supply chain management policy aims to provide a flexible mechanism for meeting and exceeding individual client needs by allowing individual subcontractors the freedom to contribute fully to the process.

Although the implementation may vary from project to project, the guiding principles remain consistent.

Our overall aim is to encourage the integration of our supply chain partners into the Aura Retrofit delivery of Green Deal and other services to:

- Add value
- Reduce cost
- Enhance quality
- Deliver superior and low carbon solutions

Our customer focused approach of securing and negotiating projects commands the total commitment of our team. Working in parallel with their requirements and our staff, we aim to regularly exceed our customer's expectations.

### **Policy Vision:**

- To develop and deliver continuously improving supply chain collaboration, ensuring maximum value is derived for our clients and all project partners.

### **Policy Objectives:**

- To provide suitable training and support for all staff engaged in Supply Chain Management
- To achieve the earliest possible involvement of the supply chain in delivery of works.
- To agree Key Performance Indicator monitoring for each work element to enable benchmarking and continuous improvement

A handwritten signature in black ink, appearing to read "Gary R.", is positioned above the "SIGNED:" text.

SIGNED:

NAME: Gary Robinson

POSITION: Managing Director

**Policy Updated:** May 2026