

RA20	RISK ASSESSMENT	 AURARETROFIT Home Heating and Energy Solutions
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Operation/Activity:	Lone Working
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Site / Location:	All Sites
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Persons at Risk (tick appropriate boxes)			
Employee	✓	Pregnant Women	
Visitor		Disabled Persons	
General Public		Lone Workers	✓
Young Persons		Others	

GUIDE TO RATINGS:

Risk Severity		Risk Likelihood		Risk Rating	
1	Negligible	1	Unlikely	1 - 6	Low
2	Minor	2	Possible	7 - 14	Medium
3	Significant	3	Quite Possible	15 - 25	High
4	Major	4	Likely		
5	Catastrophic	5	Very Likely		

Overall Risk Rating = Low

Describe the hazards associated with the activity/operation.						
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			Summary of Assessment Overleaf			
			Risk Rating (Before Controls)	Likelihood (L)	Severity (S)	Risk (L x S)
H1	Electricity: • Electrical burns / shock	Medium	1	3	3	Low
H2	Hazardous Substances. • Skin irritation, dermatitis.	Low	1	2	2	Low
H3	Manual Handling: • Strains, muscle and tendon damage.	Medium	2	2	4	Low
H4	Work at Height: • Falls, serious injury.	Medium	1	2	2	Low
H5	Fire: • Burns • Smoke inhalation	Medium	2	3	6	Low
H6	• Accident / Illness • Unable to raise alarm	Medium	2	3	6	Low
H7	Malicious Intruders: • Violence • Verbal abuse / threat • Theft	Medium	2	3	6	Low

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Assessed By:	Ian Morgan	Date	18/10/23
Reviewed By:	Craig Knights	Date:	09/12/2025
Approved By:	Gary Robinson	Date:	09/12/2025

Hazard	Risk Control Measures	Residual Risk		
		Likelihood	Severity	Risk
General	Lone working will be avoided if possible.			
H1 Electricity	- The electrical supply and any electrical equipment will be subject to on-going periodic inspection and maintenance. - Personnel must not attempt to make repair or maintenance to the electrical equipment unless suitably qualified. - All equipment to be used for the purpose it was designed for.	1	3	3
H2 Hazardous Substance	- Operatives must ensure they wash their hands following contact with any hazardous substances. - Do not drink, eat or smoke without washing hands. - The correct type of PPE must be worn when handling hazardous substances.	1	2	2
H3 Manual Handling	- Vehicles must be placed as close to the drop off point as possible. - Operatives must receive Manual Handling toolbox talks. - Do not overfill containers. Use mechanical handling to move containers where possible.	2	2	4
H4 Work at Height	Work at height <u>must</u> be avoided by any lone workers.	1	2	2
H5 Fire	- Smoking and vaping is not permitted in any customers property. - Operatives advised to raise the alarm as soon as possible. - Operatives will only attempt to tackle a fire if their escape route is compromised by the fire. - Emergency plan should include defined instructions to lone workers.	2	3	6
H6 Accident / Illness	- Employees to use mobile phones to make contact with Emergency contacts. - Emergency contacts are made available.	2	3	6
H7 Malicious Intruder	- Property doors to be kept closed when lone worker is in the customers property. - Operative informed not to confront any suspicious intruders.	2	3	6